



Orbit MDM

Manage your utility system and improve customer service using your AMI data.

Installing an AMI metering system is a major investment for a utility system. It opens the door to extensive data that can help streamline operations and drive efficiencies. **Orbit Meter Data Management** takes the data collected and turns it into useful information from which your entire utility system benefits.

Business operations will benefit from the robust reporting tools that allow them to:

- > Troubleshoot meter data issues with robust query options
- > Identify potential theft or other issues with meters or locations
- > Evaluate system configurations for efficiency
- > Identify potential lost revenue using Virtual Locations

Your customer service team can more effectively address customer concerns, because **MDM** gives them the tools to:

- > Enable consistent billing cycles
- > Address customer bill concerns with daily usage data
- > Streamline the customer move in/move out process
- > Process mass or single disconnects easily

The engineering team can combine information from your AMI, GIS, CIS, billing and other systems to comprehensively evaluate your system. They can:

- > Monitor your system's daily, monthly and yearly usage and demand from one screen with tabs for electric, water and gas
- > Generate transformer load reports and evaluates transformer peaks and usage by individual meter
- > Troubleshoot issues with robust query options that can be sorted by revenue class, substation, feeder, phase, route and billing cycle
- > Identify potential theft or other issues with meters or locations
- > Evaluate system configurations for efficiency
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